



NEW AFRICAN  
**TERRITORIES**

TRAVEL CHECKLIST

# KENYA ETA

## **KENYA**

Following the announcement on 12th December 2023 by Kenya's President, the vacated visa requirements have been replaced by the Electronic Travel Authorization (ETA) to have a fair, faster and reliable system that also addresses Kenya's security and other strategic interests. ETA has introduced significant changes to the travel and transit experience for foreign nationals visiting Kenya in four fundamental ways:

### **1. Equal Treatment and Reduced Fees**

The entry requirements and applicable payments for all foreign nationals, except for East African Community (EAC) citizens, will now be the same irrespective of the country of origin. The ETA fee for all is \$30, thereby ensuring fairness and equality.

### **2. Advance Passengers Information**

With the introduction of the ETA, we now have comprehensive data on all visitors, significantly improving our ability to ensure the safety and well-being of both our visitors and citizens.

### **3. Reduced Processing Time**

ETA provides for a simple and faster process, taking up to a maximum of 72 hours.

### **4. Dedicated ETA Desk.**

To guarantee a seamless experience, we have introduced a 24-hour service desk dedicated to ETA. This will ensure clients are promptly attended to irrespective of the hour while also taking into consideration the different time zones across the world.

It is mandatory to use the Government's official website to submit your application. Applications submitted via third party websites will be automatically denied.

Visit [www.etakenya.go.ke](http://www.etakenya.go.ke) to obtain The Kenya Electronic Travel Authorisation (eTA)

*\*Note: eVISAs that are issued on or before 31 DEC 2023 will be valid in 2024*

# KENYA eTA REQUIREMENTS

## Application for eTA

The eTA applications can be completed through the official website or through the “Kenya Travel Authorisation” official mobile applications and must be done for each individual who intends to travel to Kenya.

## Steps:

- Visit [www.etakenya.go.ke](http://www.etakenya.go.ke)
- Click “Apply Now” and follow the instructions
- Make sure that all the data has been entered correctly
- Submit the application
- An email confirming receipt of your application will be sent to you\*
- Receipt of payment will be emailed to you, if applicable.
- Upon decision by Immigration officer, an email confirming Approval / Refusal will be sent to you
- If your application has been approved, please print the PDF document that has been attached to the email, or download the document to your mobile device or save it in the “Kenya Travel Authorisation” mobile app. This is your travel authorisation that needs to be shown at the departure and arrival points.

*\*Within minutes after submitting your application, the system will send you an email confirming receipt of your application. This email will contain the reference number assigned to your application. Use this number to check your application status by visiting the following URL: <https://www.etakenya.go.ke>  
You are only allowed to travel after your application has been approved by the Government of Kenya.*

**Note:** *If your application has been denied, you will not be able to travel to Kenya for the moment. Please contact [support-kenya@govtas.com](mailto:support-kenya@govtas.com) to report your situation and obtain further details.*

## The below information is required when applying for an eTA:

- Valid passport
- Recent passport picture OR a selfie picture taken during application process
- Contact details (home address, telephone, email)
- Travel information (arrival flight number, date of departure with initial flight in case of corresponding flights)
- The information on the hotel you will be staying at (if staying with friends, a letter of invitation is accepted)
- Yellow fever vaccination certificate if coming from endemic countries
- Credit card information, if applicable

## Children / infants also require an eTA

All foreign visitors must apply for an eTA. For children under the age of 18, the legal guardian, parent or accompanying adult is responsible for filling in the application. We highly recommend for families to apply as a group.

## KENYA eTA FAQs

### **How far ahead of my flight should I apply for an eTA?**

Processing time will vary depending on the type of eTA and your country of citizenship. Standard processing time is three (3) working days.

Visitors wishing a faster turnaround or visitors requiring assistance by officers should apply for premium service.

### **Does an eTA guarantee permission to travel?**

No. While it is obligatory to present a valid eTA to during the check-in and boarding process, you still need to present any other documents required by your carrier such as your passport and/or boarding pass. In addition, you might be subjected to questioning at the point of departure or arrival. This might result in you being denied access to the means of transport.

### **For how long is my eTA valid and does it expire?**

The eTA is valid for one journey (single entry) only and must be redone for each additional journey. It expires once you exit the country.

### **Can I apply for an eTA even before booking my journey?**

No, the travel information is an obligatory section of the application process. Therefore, it is only possible to apply for the eTA after having booked your transport and accommodation.

### **What do I do if my means of payment has been refused?**

For visitors, the system will require a valid credit card or debit card to pay and complete the transaction. No checks or cash is accepted by the system. If the payment does not work, please wait a few minutes and try again, or check to make sure you have sufficient funds on the means of payment that you used.

### **What do I do if I am refused the eTA?**

If your application has been denied, you will not be allowed to travel at this moment. Contact [support-kenya@govtas.com](mailto:support-kenya@govtas.com) to report your situation and obtain further details.

### **How does the Government protect the privacy of the eTA data, and who has access to it?**

The Republic of Kenya has taken all the necessary steps to protect your data. Please refer to the Government's Privacy Policy to get more information.

### **Is my credit card information safe?**

Yes, the Kenya eTA system is PCI compliant, encrypt all data transmission and does not store your credit card or payment information.

# TANZANIA VISA

## **TANZANIA**

It's advised to complete the e-visa application form and make payment online at [www.immigration.go.tz](http://www.immigration.go.tz). If the e-visa is approved, the applicant will receive a "grant notice" via email. It is possible to get a tourist visa upon arrival at the airport in Tanzania. The cost is \$100 USD. Be prepared to pay in cash.

There are two options to obtain Tanzania Visa. These are Online Visa Platform and On-Arrival Visa Platform. Visa are no longer issued at the Embassies.

The normal Visa applications may be processed within ten days. However, some applications as may be determined by the authority, may call for more processing time.

After making payments, applicants are required to wait for approval of their Visa before they start their journey, even if the stipulated time frame expires.

Approval notifications will be sent to applicants' e-mails. If for any reason, the applicant does not receive an email notification of Visa approval within the specified time, he may download the Visa Grant Notice through the following link:

[https://eservices.immigration.go.tz/visa/checkapplicationstatus;](https://eservices.immigration.go.tz/visa/checkapplicationstatus)

For full details on Tanzania Visa Guidelines, please visit:

<https://visa.immigration.go.tz/guidelines>

## **ENTRY REQUIREMENTS**

Appearing in person in front of an Immigration Officer with a completed and signed arrival declaration card,

Producing their passport or other acceptable document to an Immigration Officer;

To show their Visa or apply for Visa on arrival;

Return ticket or evidence of onward travel arrangement;

Evidence of funds for maintenance

Apart from the above immigration formalities, a traveller is supposed to observe health guidelines as provided by Ministry of Health in Tanzania from time to time.

Yellow fever vaccination certificate required for travellers aged 1 year or over arriving from countries with risk of yellow fever transmission and for travellers having transited for more than 12 hours through an airport of a country with risk of yellow fever transmission.

## TRAVEL INSURANCE

We strongly advise that all travellers purchase a TRAVEL INSURANCE, ahead of travel dates. None of us have control over mother nature and life's "wild cards", a missed flight due bad weather, or perhaps a sudden illness, etc..

We simply can't stress enough that insurance can be a huge assistance, and a consolation, financial and otherwise, in the case of having to cancel the trip.

More information about various travel insurances can be found via [www.travelguard.com](http://www.travelguard.com)

## VACCINATIONS

Consult your doctor at least two weeks before travel in order for any vaccinations to take effect and to discuss your health needs for the trip.

It is advisable to be up to date with all your routine vaccinations (MMR, polio, hepatitis, tetanus & so forth). If you have traveled to a country 'at risk' of Yellow Fever you will be required to show your Yellow Fever Certificate on arrival.

It is advisable, but not compulsory, that you bring antimalarial drugs with you such as Doxycycline or Malarone, especially if you are visiting coastal regions. Please visit with your doctor to decide what prevention method would be best for you. Protection against mosquito bites will reduce risk further (long trousers and mosquito-repellent).

## TOP TIPS FOR PACKING

- Power bank for charging your phone whilst out on long days.
- Camera, binoculars, battery, chargers.
- Sunglasses, hat, lip salve.
- Suncream, insect repellent.
- Medications, anti bacterial wipes.
- Hair grips, bands, scarves (hairdryers cannot be used in the majority of camps and lodges).
- Comfortable walking shoes & socks, other shoes or open sandals to wear in camp. Trousers, shorts, skirts, Underwear, loose shirts, blouses, t.shirts, cotton jacket.
- Small torches, head torches.
- Good book, journal and pens, reading glasses.
- Camps/lodge normally have safes where you can lock up valuables, passports and so forth, so that you do not have to worry about them.

## MORE PACKING TIPS...

- **LUGGAGE WEIGHT** - As a general rule for all safaris, pack light! This for the general sake of mobility and transfer-ability. Most internal airlines only carry 15kg of luggage per person. Duffel bags are useful, as they are easy to carry and transport.
- **LAUNDRY** - Most properties will get laundry back to you the same day (not including ladies underwear).
- **TOILETRIES** - Most lodges provide wonderful natural, biodegradable toiletry products, shower gel, body lotion, shampoo and conditioner. The properties also have simple first aid kits with most over the counter drugs.
- **HAIRDRYERS** - most bush camps and lodges can't support hair dryers on the solar system. Please ask us if you are concerned.
- Always put comfort and practicality ahead of style. White is cool but gets dusty quickly, we like to blend into the landscape with animal-friendly greens and khakis, but whatever you decide. Go for lightweight cottons, long trousers and shirts with long sleeves to protect against insect bites.
- Pack a cap that keeps the sun out of your eyes and does not blow away in a strong wind.
- Wear sensible footwear with thorn-proof soles: desert boots, trainers or lightweight walking boots.
- Don't forget your swimwear (many camps and lodges have pools).
- Dressing layers is helpful as you will be comfortable throughout the course of the day, as mornings and evenings are cool with afternoons heating up in the midday sun. Africa can be cold. On dawn game drives you'll be glad of a fleece or sweater, pack a good wrap.

## DON'T FORGET...

### **POWER**

Voltage and plugs 220/240, some camps operate on solar but they will have charging station. Square pin plugs.

### **BINOCULARS**

A good pair of binoculars can make a huge difference to your safari and game viewing. We highly recommend spending a "bit more" to get a good pair of Binoculars. Our favourite is the Swarovski binoculars 10 x 42, but Leica and Zeiss and Vortex are also fabulous brands.

### **COMMUNICATION**

Phone signal, most of Kenya has great cell coverage, but some of the remoter areas in Northern Kenya and Tanzania may not have coverage. Wifi is available in some camps.

### **CASH**

Foreign currency can be easily changed into Kenya KES (approx Ksh. 144 to the US\$) at Forex Bureaus, banks and airports. Cash and ATM's. US\$ is accepted as long as the notes are not older than 2018. There are many ATM's within Nairobi, however very limited access in safari spots.

### **IMPORTANT DOCUMENTS**

We recommend that you email yourself any important documents, incase the originals get lost or damaged in travel (Passport / Visa / Medical Insurance / Travel Insurance / Prescriptions / etc) so you can access them quickly should you need to.

## TIPPING

The usual recommended guidelines are 10-15\$ per person per night to the general staff tip box . This gets shared amongst all the camp staff . The guides are normally tipped separately and depending on the group size for guides it's usually around US\$ 8-10 per guest per day for the driver guide, do ask your camp managers or guide for guidance if you are at all concerned.

## CONTACTS

### *EMERGENCY CONTACT:*

OPERATIONS UNIT (NAHASHON): +254 (0) 719 746277  
SAFARIOPERATIONS@AFRICANTERRITORIES.CO.KE

### *KEY CONTACTS:*

TAMSIN CORCORAN: +254 (0) 721 322 745 / TAMSIN@AFRICANTERRITORIES.CO.KE

### *BOOKINGS OFFICE:*

[BOOKINGS@AFRICANTERRITORIES.CO.KE](mailto:BOOKINGS@AFRICANTERRITORIES.CO.KE) / [SAFARIS@SERIAN.COM](mailto:SAFARIS@SERIAN.COM)